

## **Evolution of Electronic Reporting**

Christopher Henninger, Supervisor Surface Water Permits Unit September, 2019





## Electronic Reporting – A Journey

#### Where Have We Been

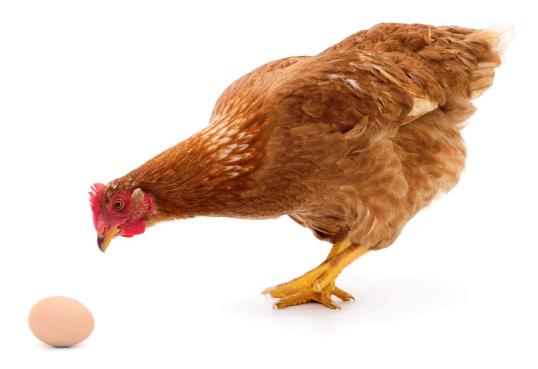


### Where Are We Going





## How best to implement electronic reporting?



Which comes first...?





Discharge Monitoring Report (Phase I)



## ADEQ's Approach:

- Negotiate e-reporting schedule with EPA
- Build permitting path as a complete product





# The NOI path provides the information to develop the DMR:

- Customer information
- Monitoring parameters
- Triggers for monitoring
- Monitoring and reporting frequency



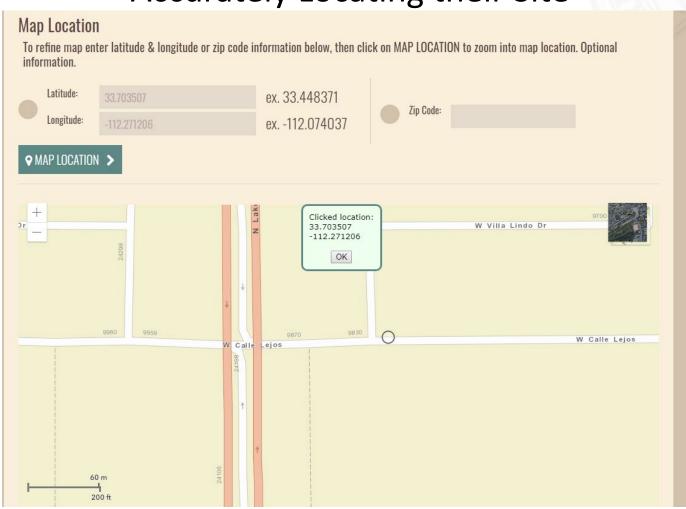
## Benefits of E-Notice of Intent (NOI):

- Completeness (mandatory fields)
- Business rules to lead customer to permitting requirements (poka-yoke)
- Built in tools for more accurate information



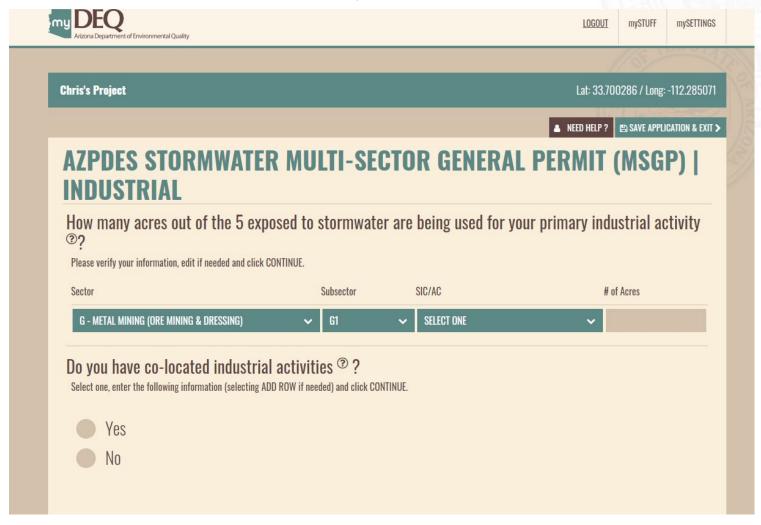


## Mapping Tool to Assist Customers with Accurately Locating their Site



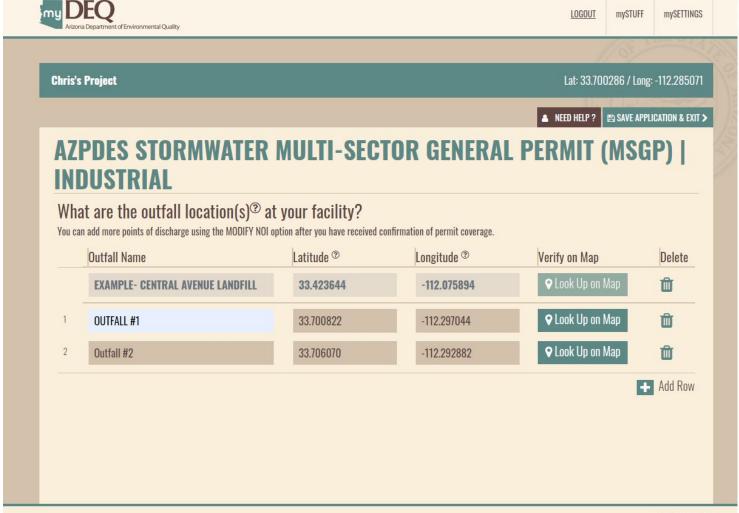


## Example from Industrial Stormwater Permitting Path to Identify Sector(s)



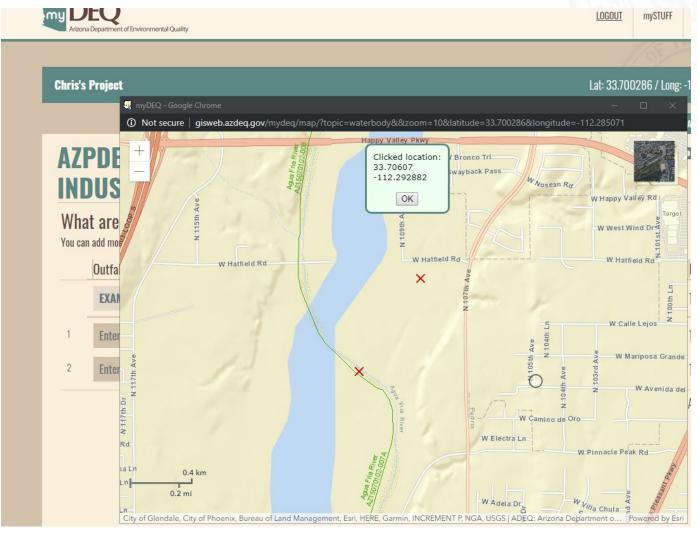


## **Outfall Summary Table**





## Interactive Mapping Tool to Assist with Identifying Outfall Location(s)





## Monitoring Requirements Generated Based on Customer Input



LOGOUT

mySTUFF

mySETTINGS

**Chris's Project** 

Lat: 33.700286 / Long: -112.285071

NEED HELP ?

■ SAVE APPLICATION & EXIT >

## AZPDES STORMWATER MULTI-SECTOR GENERAL PERMIT (MSGP) | INDUSTRIAL

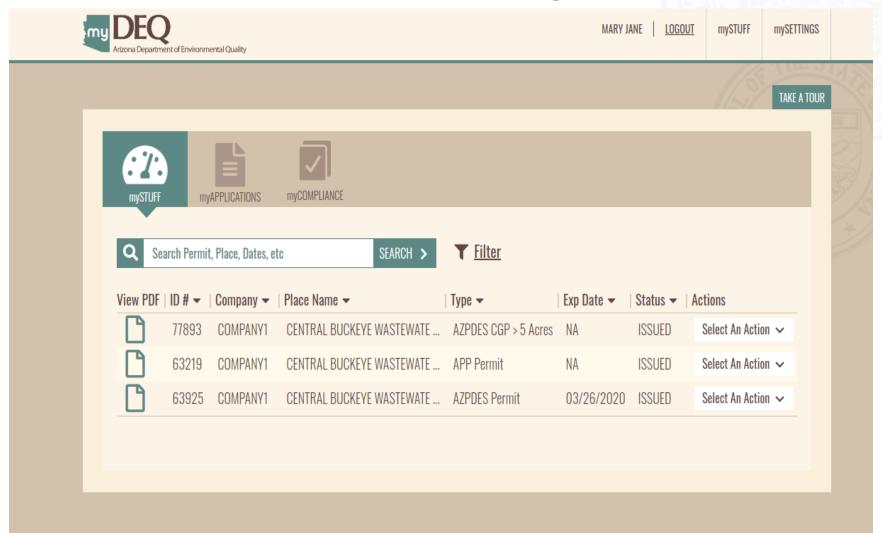
Based on the information you have entered, ADEQ has determined that a Discharge Monitoring Report (DMR) must be submitted on July 15, 2020 for your MSGP permit coverage.

Outfall Locations 🕶	Monitoring Type ▼	Parameter Name ▼	Monitoring Frequency ▼
OUTFALL #1	BENCH MARK (BM)	SUSPENDED SOLIDS, TOTAL	4 times per year
OUTFALL #1	BENCH MARK (BM)	CHEMICAL OXYGEN DEMAND (COD)	4 times per year
OUTFALL #2	BENCH MARK (BM)	CHEMICAL OXYGEN DEMAND (COD)	4 times per year
OUTFALL #2	BENCH MARK (BM)	SUSPENDED SOLIDS, TOTAL	4 times per year

Do you agree to monitor stormwater discharge(s) from the Outfall(s) listed above, in accordance with MSGP monitoring terms, and submit an annual electronic Discharge Monitoring Report (e-DMR)?

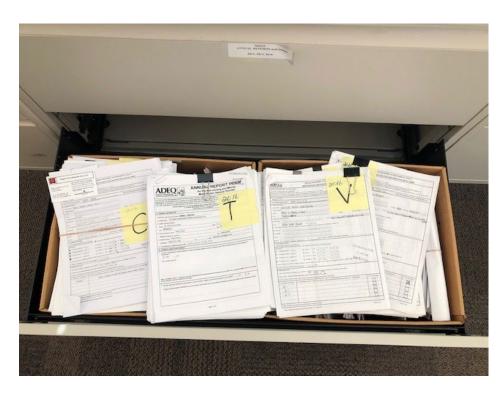


## Customer's Dashboard to Manage Permit Actions





# Historic Paper Filing and Management







## Internal ADEQ Dashboard to Manage Permitted Universe

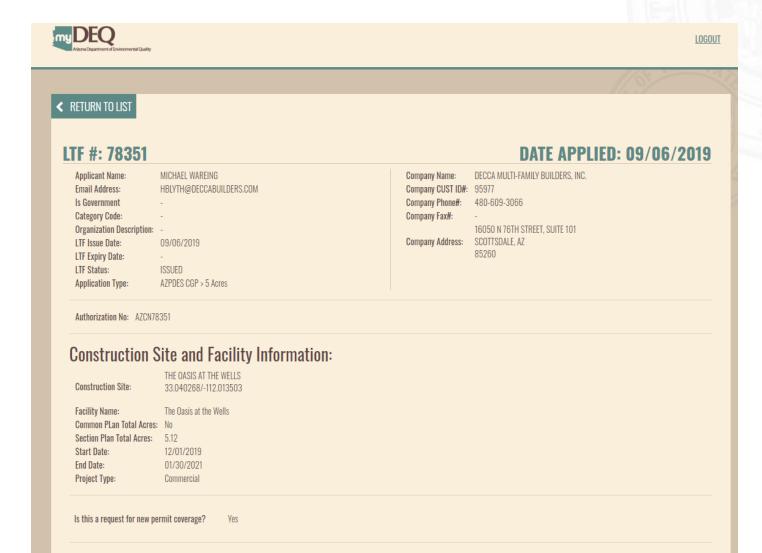


LOGOUT



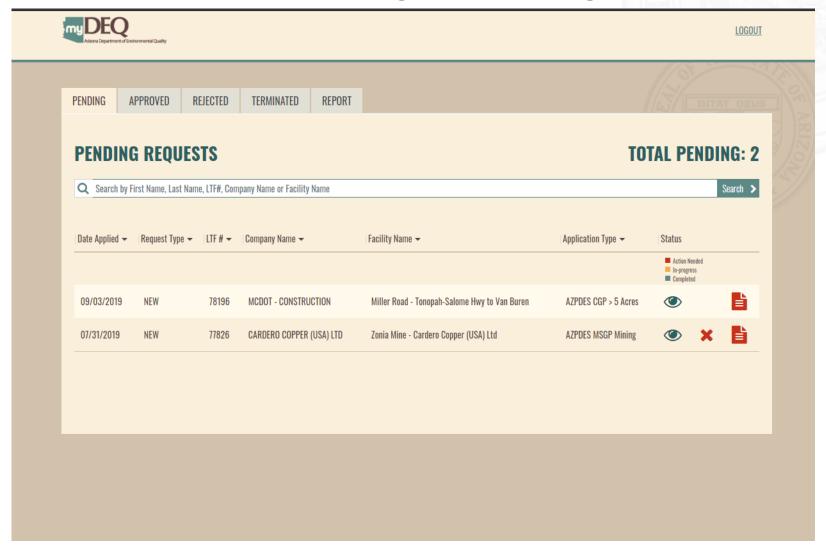


### ADEQ Internal Manager - Permit Information





### ADEQ Internal Manager – Pending Actions





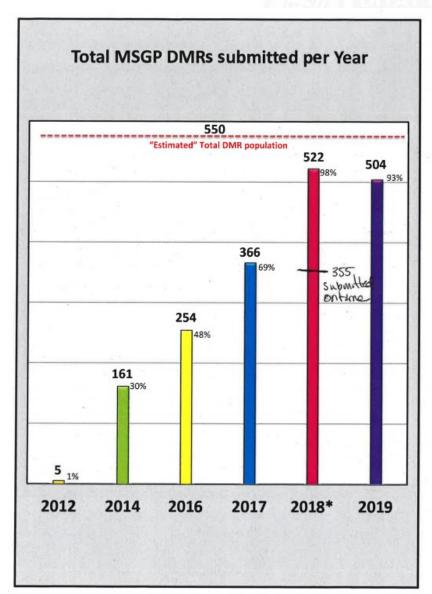
## Benefits to electronic reporting:

- Less paper to manage
- Increases completeness and accuracy
- Easier to manage customer information
- More efficient for customers and staff
- More accurate and timely response

This all Equals More Mission Outcome!



# Benefit of Electronic Data Submission





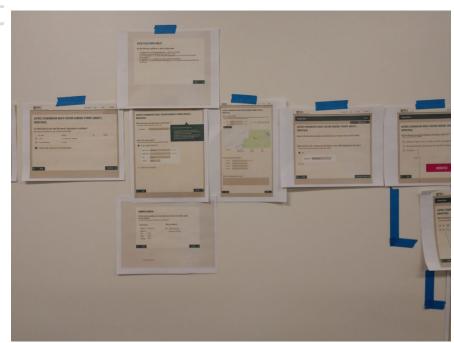
# Important Considerations When Developing E-Reporting:

Simplicity for customers and staff

Obtain voice of customer (VoC) throughout all

phases of development

- Wants v. Needs
- Cost





#### What is Next?

- Timeframes for other builds (2023)
- Other NPDES programs (biosolids, pretreatment, CAFO...)
- Waters of the U.S.





## Questions

## **Contact**

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